

Privacy Shield Notice

Effective: January 9, 2018

dapulse Inc. (“dapulse”, “**We**” or “**Our**”) has certified with the EU-U.S. Privacy Shield with respect to the Personal Data (defined below) we receive and process on behalf of the Customers (defined below) of monday.com Ltd. (“**monday.com**”) through our Service (defined below). dapulse certifies that it adheres to the Privacy Shield Principles of notice, choice, onward transfer, security, data integrity, access, and enforcement for Personal Data submitted by the Customers of monday.com in participating European countries through the Service, and our Privacy Shield certification will be available [here](#).

1. DEFINITIONS.

“**Personal Data**” means data that personally identifies or may be used to personally identify a person, whether directly or indirectly in combination with other data.

“**Customer**” means a prospective, current, or former customer, or client of monday.com.

2. SCOPE.

dapulse's participation in the Privacy Shield applies to the Personal Data that dapulse receives from and processes on behalf of Customers of monday.com located in the EU. dapulse acts as a sub-processor of the Personal Data we process on behalf of the Customers (who are data controllers with respect to the personal data we process on behalf of monday.com).

3. PURPOSES OF DATA PROCESSING.

monday.com provides its Customers with a project management tool designed to improve work processes and create an environment of transparency in the Customer's organization and facilitates a more efficient and intuitive way to manage teams and entire operations. monday.com's project management tool is made available to its Customers on a software as a service (SaaS) basis (the “**Service**”).

dapulse will only process the Personal Data we receive from monday.com, for the purposes our Service to the respective Customer. To fulfill these purposes, We may access the data to provide or offer the Service, to correct and address technical or service problems, or to follow instructions of Our customer who submitted the data, or in response to contractual requirements.

4. ONWARD TRANSFERS OF PERSONAL DATA.

We will not transfer Personal Information originating in the EU to third parties unless such third parties have entered into an agreement in writing with us requiring them to provide at least the same level of privacy protection to your Personal Information as required by the Principles of the EU-US Privacy Shield Framework. We will only transfer Personal Information to cloud service providers who need the information in order to provide services to or perform activities on Our behalf. In cases of onward transfer to third parties of data of EU individuals received pursuant to the EU-US Privacy Shield, dapulse is potentially liable.

5. RIGHT TO ACCESS, CHANGE OR DELETE PERSONAL DATA.

Data subjects have the right to access Personal Data about them, and in some cases to limit use and disclosure of their Personal Data. If you would like to request access to the Personal Data we have processed on behalf of one of the Customers, please contact support@monday.com and provide your name and contact information. monday.com will

refer your request to the Customer, and will support them as needed in responding to your request.

6. PRIVACY SHIELD INDEPENDENT RECOURSE MECHANISM.

In compliance with the EU-US Privacy Shield Principles, dapulse commits to resolve complaints about your privacy and our processing or use of your Personal Information. European Union individuals with inquiries or complaints regarding this privacy policy should first contact dapulse at: support@dapulse.com.

dapulse has further committed to refer unresolved privacy complaints under the EU-US Privacy Shield Principles to JAMS, a non-profit alternative dispute resolution provider located in the United States to assist with the complaint resolution process. If you do not receive timely acknowledgment of your complaint, or if your complaint is not satisfactorily addressed, please visit <https://www.jamsadr.com/eu-us-privacy-shield> for more information and to file a complaint.

7. U.S. FEDERAL TRADE COMMISSION ENFORCEMENT.

dapulse is subject to the investigatory and enforcement powers of the Federal Trade Commission (FTC) to ensure compliance with the EU-US Privacy Shield principles outlined in this Privacy Policy.

8. ARBITRATION.

Under certain conditions, more fully described on the Privacy Shield website <https://www.privacyshield.gov/article?id=How-to-Submit-a-Complaint>, you may also be able to invoke binding arbitration when other dispute resolution procedures have been exhausted.